



BlindSpot Solutions

Accessibility Statement

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www.blindspot.solutions

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BlindSpot Solutions

Accessibility Statement

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Accessibility Statement

Our commitment

BlindSpot Solutions Pty Ltd is committed to making its website, services, communications, and ways of working as accessible and inclusive as possible.

Accessibility is a core part of how we operate. It is not treated as an afterthought. We aim to create environments where people can participate fully, confidently, and with dignity, whether they are engaging with our website, working with us, attending an event, or partnering with us on a project.

Our purpose

The purpose of this statement is to explain how we approach accessibility across our physical, digital, and procedural environments.

We aim to reduce barriers, support equitable participation, and make reasonable adjustments where needed. Our approach reflects relevant accessibility standards and anti-discrimination legislation, including the Disability Discrimination Act 1992 (Australia), as well as recognised accessibility guidelines.

Who this statement applies to

This statement applies to BlindSpot Solutions staff, contractors, collaborators, clients, event participants, suppliers, partners, and members of the public who engage with our business.

It covers the environments we control or influence, including physical venues, digital platforms, communications, online content, client-facing materials, and the way we plan and deliver our services.



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Physical accessibility

We aim to use environments that support safe, practical, and comfortable participation for people with mobility, sensory, or other access needs.

Where possible, this includes step-free or ramped access, accessible toilets, clear paths of travel, adequate lighting, uncluttered layouts, and seating options that support a range of needs. When using third-party venues, we make reasonable efforts to confirm accessibility features in advance and share any known limitations with participants.

Digital accessibility

We aim to design and maintain our website and digital content with accessibility in mind so they can be used by as many people as possible.

Where practical, our digital content aims to align with WCAG 2.2 Level AA accessibility guidelines. We use clear navigation, structured headings, and descriptive links, and we aim to provide documents, forms, and digital materials in accessible formats wherever possible. We also consider compatibility with assistive technologies such as screen readers, screen magnification tools, speech input software, and keyboard navigation. Where a barrier is identified, we aim to provide an alternative way to access information or services.

Communication access

We aim to communicate in ways that are clear, practical, and respectful of different access needs.

Where reasonable, we may provide materials in alternative formats such as large print, plain English, audio, or braille on request. Where possible, pre-recorded videos include captions and transcripts. For events, Auslan or other interpreting services may be arranged when requested in advance.



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Inclusive work practices, events, and services

We aim to embed accessibility into recruitment, onboarding, internal systems, event planning, and service delivery.

This may include providing reasonable adjustments during recruitment and onboarding, considering the accessibility of internal systems and tools, asking participants about access requirements during event registration, providing materials in advance where practical, and offering remote or hybrid participation options where appropriate. We also encourage inclusive facilitation and hosting practices across our work.

Procurement and partnerships

We encourage accessible practice not only within our business, but also in the way we work with suppliers, venues, platforms, and service providers.

Where possible, accessibility may be considered as part of the evaluation and selection process, and we encourage suppliers and partners to support accessible environments and services when working with us.

Feedback and continuous improvement

We welcome feedback about accessibility across our website, services, and communications. Feedback helps us understand where barriers exist and where improvements can be made.

If you notice something that is difficult to use, have a suggestion, or want to raise an accessibility question, please contact BlindSpot Solutions at accessibility@blindspot.solutions or through our online feedback form at <https://www.blindspot.solutions/get-in-touch/feedback-form>. We aim to acknowledge accessibility feedback within two business days and investigate practical solutions where possible.

Responsibilities and review

Accessibility is a shared responsibility across our organisation. All team members are expected to treat people with disability respectfully and support inclusive practices, while leadership is



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responsible for ensuring accessibility is considered in our services, operations, and strategic decisions.

This statement will be reviewed at least every two years, or earlier if accessibility standards change, significant feedback is received, or our services evolve.

Closing statement

Accessibility is not a one-time task or a checklist that can simply be completed. It is an ongoing commitment that should continue to evolve as technology, workplaces, and expectations change.

At BlindSpot Solutions Pty Ltd, we are committed to listening, learning, and improving over time so that more people can access our services comfortably, confidently, and independently.